

# Complete Warranty Information



Effective 1-4-2011

## WINDOW TINTING

The manufacturer warrants Beam Window Tinting against bubbling, cracking, peeling, scratch resistant (SR) coating breakdown, delamination from glass and demetallising from the date of the original purchase for the term herein (see Warranty Terms ) when properly installed on the interior surfaces of glass by a duly authorised installer. If the film fails to comply with this warranty, the manufacturer or its distributor will replace such quantity of film as proved defective (including labour). No liability is assumed for scratching or other damage to the film caused by improper treatment or from glass breakage from any cause or any consequential damage. This warranty is void if the film is subject to abuse or improper care in particular the warranty shall not apply if the film has been subjected to mistreatment such as picking at edges, cleaning with abrasive or ammonia based products.

This warranty is not transferable.

### CAR FOR YOUR TINTED GLASS

- Don't open windows for 48 hours after installation
- Don't clean glass during drying period, (21 days)
- To clean, spray film with soapy water and wipe off lightly with soft cloth. Don't use abrasive cloths, brushes, powders or ammonia based cleaning materials.
- An almost invisible splice may appear on windows which require two or more sections of film. This is not a fault in the film.
- The barely visible clear border around the edges ensures that the film is properly bonded to the glass.
- A milky appearance caused by water between film and glass will disappear along with any bubbles.
- A few small "points" may remain. These are generally visible from the outside and inherent to film adhesives. These points do not affect the performance of the film.
- The silver effect caused when film is applied over the ceramic "black dots" that surround some glass is normal and not a fault of either film or application. The performance of the film is not affected.

## RUST – PAINT – FABRIC – VINYL – LEATHER PROTECTION

### GENERAL CONDITIONS

All Beam products are warranted subject to certification that they have been correctly applied by an authorised Beam Applicator in accordance with Beam procedure. This warranty is particular to the owner and vehicle described herein for the term and subject to the conditions herein. The warranty does not apply unless the consumer agrees that he or she has read the warranty, fully understands it and accepts all the context thereof. (Warranty valid only if signed).

This warranty is void:

- At the expiration of the term of the warranty shown herein.
- If the treated vehicle is not inspected and re-treated by authorised Beam Applicator within 30 days of the annual anniversary of the treatment and thereafter every year. (excluding Window Tint)
- If the treated vehicle is subjected to unreasonable owner abuse or neglect or for any other reason listed herein.
- If the vehicle leaves mainland Australia for any reason whatsoever.
- If the vehicle is modified from the manufacturers original specifications in anyway.
- If any unauthorised work occurs to the treated areas.

- If accidental contact with chemicals or collision damage has occurred and the damaged areas have not been professionally repaired and the damaged areas are not retreated by an authorised Beam Applicator within one month of repair work.
- If the vehicle (of any type) is used for special purposes in extreme conditions, for example but not limited to - beach lifeguard, Mining and Construction, Carriage of hazardous or corrosive materials or chemicals, professional fishing, subjected wholly to salt water or beach use more than 12 times annually.

### RUST PROTECTION (Chemical and Ultratect Treatments)

Beam warrants that should the treated vehicle corrode below window level from an internal metallised surface to the external surface capable of being treated. Beam shall repair or replace (at its discretion) the damaged area at no cost to the owner to a maximum cost of \$1000 on any one claim and subject to the conditions below.

- This Warranty does not cover:-
- Rust arising from chipping or flaking paint, between pressed metal seams or wherever body mouldings come in contact with the metallised body panels (including rubberised window mouldings).
- Rusting of chrome plated trims, engine, drive train, exhaust, electrical, brake, suspension, heating or cooling systems and all fittings and fastenings associated with above as these areas cannot or should not be chemically rust proofed.
- Rust caused by Battery acid or inside vehicle load areas (i.e. utility).
- Rust due to defective workmanship and materials in the manufacturer of the vehicle, areas affected by collision damage, fire, salt water immersion or sole beach use.

### RUST PROTECTION ( Electronic Rustproofing Systems)

Beam warrants that should the protected vehicle corrode from an internal metallised surface out, Beam shall repair or replace (at its discretion) the damaged area at no cost to the owner subject to a maximum cost of \$1000 on any one claim and conditions below.

- This Warranty does not cover:-
- Rust arising from chipping or flaking paint or wherever body mouldings come in contact with the metallised body panels (including rubberised window mouldings).
- Rusting of chrome plated trims, engine, drive train, exhaust, electrical, brake, suspension, heating or cooling systems and all fittings and fastenings associated with above.
- Rust caused by Battery acid or inside vehicle load areas (ie utility).
- Rust due to defective workmanship and materials in the manufacturer of the vehicle, areas affected by collision damage, fire, salt water immersion or sole beach use.
- It should be noted that the brown stain (ferric oxide) that develops on and around paint chips is not rust as such and should be cleaned and repainted at the consumers earliest convenience.

### PAINT PROTECTION

Beam Paint Protection Treatments are warranted to help prevent deterioration or loss of gloss to the treated areas as a result of exposure to normal weather conditions and eliminate the need to wax or polish the treated areas for the term of the warranty. If the product fails to comply with this warranty, Beam will clean or buff (at its discretion) the external painted surfaces where it can be shown to have failed including re-application of the protection treatment. provided that:

- No accidental damage, stone chipping, contact with chemicals or bore water, harsh detergent or salt brine areas, damage from car wash brushes, vandalism, scratches has occurred.

- The vehicle is reasonably maintained including regular washing and removal within 24 hours of all tree sap and bird droppings etc.

FABRIC • VINYL • LEATHER PROTECTION

Beam warrants that should the treated areas become permanently stained or soiled, Beam will clean or replace (at its discretion) the affected area.

- This Warranty does not cover:-
- Stains, soiling or damage caused by acid, dye, ink, bleaches, solvent, gum, paint, burns, tears, rips, cracking vandalism or neglect.

USED VEHICLE WARRANTIES

The provision of any used vehicle warranty will at all times be subject to a full inspection prior to approval. The Used Vehicle Warranty Term is equal to the New Vehicle Warranty Term for each treatment (shown below), LESS the age of the vehicle to be warranted. A new vehicle is deemed to become a Used Vehicle 12 months after the Build / Compliance date. No warranty is available on Beam products where a vehicle is more than 5 years old.

ANNUAL WARRANTY SERVICE

It is a condition of this warranty that all treatments (excluding Window Tinting) undergo an annual inspection and re-treatment Service by authorised Beam Applicator. A fee will be charged for each service.

WARRANTY TERM ( New Vehicles)		
PROTECTION INVESTMENT	BEAM STANDARD	BEAM ULTRATECT
RUSTPROOFING (Chemical)	10 Years	20 Years
ERS (Electronic Rustproofing System)	10 Years	20 Years
PAINT Protection	10 Years	20 Years
FABRIC Protection	10 Years	20 Years
VINYL / LEATHER Protection	10 Years	20 Years
WINDOW TINTING	10 Years	Lifetime

WARRANTY VALIDATION

PLACE VALIDATION STAMP HERE	PLACE VALIDATION STAMP HERE	PLACE VALIDATION STAMP HERE
RUST	ERS	PAINT

PLACE VALIDATION STAMP HERE	PLACE VALIDATION STAMP HERE	PLACE VALIDATION STAMP HERE
FABRIC	VINYL	LEATHER

WARRANTY No.

BEAM AUTHORISED APPLICATOR (STAMP)

BEAM AUTHORISED APPLICATOR to complete

VEHICLE.....

Make / ModelYear

REG.No.....DATE OF PURCHASE.....

Vehicle pre-condition report and comments: Vehicle Corroded ?.....

If so, Where ?.....

General Condition of Vehicle & .....

Application Details (Please tick)

	Rust	ERS	Paint	Fabric	Vinyl	Leather	Window Tint
Beam - Standard	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Beam - Ultratect	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

The Beam Applicator hereby agrees that all details above are true and correct and that when establishing the warranty applied all the criteria in the warranty overleaf have been acknowledged. The Beam Applicator further agrees that they will be responsible for payment of any claims which may arise due to incorrect or misleading information contained in this form.

Beam Authorised Applicator.....

Authorised SignatureDate

VEHICLE OWNER to complete

OWNERS NAME.....

Given NameSurname

ADDRESS.....

SUBURB.....Postcode.....

PURCHASER STATEMENT (Please read Carefully)

1. I have read the conditions of the Warranty and understand that my vehicle is protected subject to the conditions stated in the Warranty.

2. I understand that full representation of the Beam products, its limits, and the warranty, are contained within this warranty booklet, and no other presentations have been made or implied by any other person or literature in relation to the product or the warranty.

3. I understand that certain Beam Products mentioned in this warranty (except Window Tinting) must be serviced each year to ensure continued effective operation of the Beam products and that a service fee will apply.

I agree that the description above of the vehicle and any existing corrosion is correct.

Purchasers Signature.....

Print Name.....Date.....

ANNUAL SERVICE PROCEDURE

To ensure your Beam products continue to work for you year after year the following seven point inspection plan forms part of our quality programme.

ON THE HOIST

- 1. Inspect entire underbody with light beam and inspection probes and reinstate Rust Protection as required. If vehicle requires pressure cleaning, a cost may be incurred.
- 2. Inspect and if required, spray areas behind headlights and front grille trims.
- 3. Check operation of Electronic Rustproofing Systems & couplers.
- 4. Re-treat wheel arches annually to compensate for any stone chip damage.

ON THE FLOOR

- 5. Inspect all seams and joints outside car and in boot and engine compartments.
- 6. Remove door trims and inspect with light beam and re-treat as required.
- 7. Inspect Fabric and Paint Protection as required. Note on card and advise customer if paintwork is damaged or flaking or if Fabric Protection requires re-application. Re-Apply Paint protection annually.

PROCEDURE FOR TRANSFER OF WARRANTY

Your Beam Warranty is transferable on the condition that an inspection by an authorised Beam Service Centre occurs within 30 days of the change of ownership. That inspection must be in addition to any scheduled inspections required under your warranty and will be charged for at the normal inspection rate current of the time of inspection.

WARRANTY CLAIM PROCEDURE

If a manufacturer’s or any other warranty was in effect on the vehicle at the time this warranty was issued, the claimant shall first look to the pre-existing warranty. If no other such warranty exists and any of the Beam products have failed to protect the vehicle as described, the owner must return the vehicle along with the current warranty booklet to an authorised Beam Service centre within 21 days of discovering the fault. All repair claims must be approved by Beam and will only repaired once, any repairs will be carried out by licensed tradesmen but Beam will not be responsible for exact paint colour matching although every effort will be made to colour match the repair.

FOR YOUR ANNUAL SERVICE, WARRANTY CLAIM AND TRANSFER QUERIES CALL BEAM ON 9325 1399

<div>Warranty Service # 1</div> <div>DATE..../..../.... INIT:.....</div>	<div>Warranty Service # 2</div> <div>DATE..../..../.... INIT:.....</div>	<div>Warranty Service # 3</div> <div>DATE..../..../.... INIT:.....</div>	<div>Warranty Service # 4</div> <div>DATE..../..../.... INIT:.....</div>	<div>Warranty Service # 5</div> <div>DATE..../..../.... INIT:.....</div>
<div>Warranty Service # 6</div> <div>DATE..../..../.... INIT:.....</div>	<div>Warranty Service # 7</div> <div>DATE..../..../.... INIT:.....</div>	<div>Warranty Service # 7</div> <div>DATE..../..../.... INIT:.....</div>	<div>Warranty Service # 9</div> <div>DATE..../..../.... INIT:.....</div>	<div>Warranty Service # 10</div> <div>DATE..../..../.... INIT:.....</div>



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